

**SCHEDULE 8
COMMUNICATION AND COMMUNITY RELATIONS**

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**EVERGREEN LINE RAPID TRANSIT PROJECT
PROJECT AGREEMENT
SCHEDULE 8: COMMUNICATION AND COMMUNITY RELATIONS**

Execution

Part 1

DEFINITIONS

Part 1.1 Definitions

In this Schedule, in addition to the definitions set out in Schedule 1 [Definitions and Interpretation], and unless otherwise specified or the context otherwise requires, the following words and expressions have the following meanings:

“**Business Liaison Committee**” means any group of representative Stakeholders organized and established by the Province in accordance with Section 6.2(a) of this Schedule, at its cost, prior to the commencement of any construction activities on the Site.

“**Notifiable Persons**” has the meaning given in Section 6.1(c)(i) of this Schedule.

“**Stakeholders**” means commuters, adjacent residents, adjacent businesses and goods movers and the list of audience and stakeholders referred to in Part 3 of the Strategic Communications and Community Relations Plan.

“**Strategic Communications and Community Relations Plan**” means the Evergreen Line Project Communications and Community Relations Plan dated October 30, 2011 as amended, supplemented or replaced by the Province from time to time as contemplated in Section 5.1 [Strategic Communications and Community Relations Plan] of this Schedule.

“**Supporting Role Community Relations Plan**” means the plan described in Sections 7.2 [Preparation of Supporting Role Community Relations Plan] and 7.3 [Preparation of Supporting Role Community Relations Plan] of this Schedule.

“**Supporting Role Public Consultation Plan**” means the plan described in Sections 8.2 [Primary Contractor Supporting Role and Plan] and 8.3 [Content of Supporting Role Public Consultation Plan] of this Schedule.

“**Traffic Incident and / or Emergency**” means a law enforcement action, a motor vehicle crash, a fire, an emergency or any unplanned event causing a disruption of or substantial reduction in traffic flow and movement unrelated to traffic volume.

“**Traffic Management Communications Plan**” means the plan described in Sections 6.3 [Preparation of Traffic Management Communications Plan] and 6.5 [Content of Traffic Management Communications Plan] of this Schedule and Article 1.3.2 [Traffic Management Communications Plan], Part 4 of Schedule 4.

Part 2

PRIMARY CONTRACTOR’S COMMUNICATIONS REPRESENTATIVE

Part 2.1 Communications Manager

The Primary Contractor shall appoint a Communications Manager to fulfill the Primary Contractor’s communications obligations relating to traffic management, community relations and public consultation and media relations set out and described in this Schedule. The Primary Contractor shall ensure that the Communications Manager works with the Primary Contractor and the Subcontractors and its or their directors, officers, representatives, employees and workers, including construction and traffic managers, to provide the Province, the public and Stakeholders with concise, accurate and understandable information.

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Part 3

CATEGORIES OF COMMUNICATION

Part 3.1 Categories

The following are the categories of communication and consultation for the Work:

- (a) traffic management communications: which is designed to keep the public and Stakeholders advised on a timely basis about all matters relating to traffic flow, and includes specifically Traffic Incident and / or Emergency management communications and timely notice of construction related delays, closures and detours, so as to minimize traffic disruption and maximize traffic predictability;
- (b) community relations: which involves building relationships with the public and Stakeholders and keeping the public and Stakeholders informed through on-going two-way communication and regular reporting concerning overall and specific Work information and developments and includes attending public and Stakeholder meetings and dealing with enquiries from the public, providing Work updates and problem solving on issues as they arise, and excludes public consultation;
- (c) public consultation: which involves gathering and receiving public and Stakeholder input on the scope and nature of the Work, including design features and options. Subject to Section 8.1 [Additional Public Consultation and Province Lead Role] of this Schedule, public consultation has the following two stages:
 - (i) a Preliminary Design stage completed in November, 2009 (the results of which are set out in summary form at the following Project website: www.evergreenline.gov.bc.ca); and
 - (ii) a Station Area Design stage completed in November, 2010 (the results of which are set out in summary report at the following Project website: www.evergreenline.gov.bc.ca); and
- (d) media relations: which involves providing the media with progress reports and updates on the Work and responding to issues raised by the media as they arise.

Part 4

GENERAL

Part 4.1 Desired Outcome

The Primary Contractor acknowledges that the desired outcome of all the activities described in this Schedule is to involve and inform the public and Stakeholders concerning the value, benefits and progress of the Project and the Work.

Part 4.2 Plan Requirements

The Primary Contractor shall develop, implement, maintain and update each of the plans referenced in Table 4.2 [Plan Performance Measures] and shall submit each such plan to the Province's Representative for acceptance, acting reasonably, in accordance with the Consent Procedure pursuant to Schedule 2 [Representatives, Review Procedure and Consent Procedure] by the due dates specified in such Table for production of such plans corresponding to the applicable plan.

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The Primary Contractor shall perform, comply with and satisfy the performance measures set out in Table 4.2 [Plan Performance Measures] in this Schedule and, without limiting any other provision of this Agreement, the provisions of Part 5 [NCE Points and Default Points] of Schedule 9 shall apply if the Primary Contractor fails to perform, comply with and satisfy any such performance measure.

Table 4.2 Plan Performance Measures

Plan	Performance Measure (as set out in the relevant Section of this Schedule)	Due Date
Traffic Management Communications Plan	PC 6.3-1	No later than 40 Business Days after Effective Date
Supporting Role Community Relations Plan	PC 7.2-1	No later than 30 Business Days after Effective Date
Supporting Role Public Consultation Plan (if required by the Province)	PC 8.2-1	No later than 30 Business Days after receipt of notice from Province (if required by the Province)

Part 4.3 Technological Improvements

The Primary Contractor shall monitor and keep up to date on all technological developments and improvements which may have a beneficial effect on communication and community relations activities or improve the Primary Contractor’s ability to give effect to the provisions of, and comply with its obligations under, this Schedule.

If there is any technological development or improvement which, taking into account the financial viability of implementing any such development or improvement, can improve the Primary Contractor’s ability to comply with its obligations under this Schedule and/or improve the Primary Contractor’s ability to give effect to the provisions of this Schedule, the Primary Contractor shall submit the proposed development or improvement to the Province’s Representative for acceptance, acting reasonably, in accordance with the Consent Procedure.

Part 4.4 Federal Contribution Agreement

The Primary Contractor shall not undertake, and shall cause there not to be undertaken, any communications-related activities that would, or would be reasonably likely to, result in the Province being in breach of Section 11.3a) of the Federal Contribution Agreement.

Part 5

STRATEGIC COMMUNICATIONS AND COMMUNITY RELATIONS PLAN

Part 5.1 Strategic Communications and Community Relations Plan

The Province has developed the Strategic Communications and Community Relations Plan, which may be updated by the Province on an annual basis and from time to time. The Province shall make such plan and updates to such plan available to the Primary Contractor.

The Province may in its discretion apply the Strategic Communications and Community Relations Plan as a guideline to aid in the review of the plans which must be prepared and submitted by the Primary Contractor pursuant to this Schedule.

Part 6

TRAFFIC MANAGEMENT COMMUNICATIONS

Part 6.1 Roles of the Province and the Primary Contractor

- (a) The Province shall have lead responsibility for high-level, strategic aspects of traffic management communications, as defined in the Strategic Communications and Community Relations Plan, including development of key messages, and overall management of traffic management communications, community relations, public consultation and media relations. The Primary Contractor shall provide a supporting role for such traffic management communications.
- (b) The Primary Contractor shall be responsible for operational aspects of traffic management communications including the preparation and implementation of day-to-day communications with Stakeholders and Traffic Media. The Primary Contractor shall prepare a Traffic Management Communications Plan in accordance with the requirements of Article 1.3.2 [Traffic Management Communications Plan] of Part 4 of Schedule 4 and this Schedule, which shall describe how the Primary Contractor will conduct and implement its role with respect to traffic management communications, and shall prepare Advisory Signing Plans in accordance with the requirements of Article 1.5 [Advisory Signing Plans] of Part 4 of Schedule 4.
- (c) The Communications Manager shall:
 - (i) routinely notify the Province's Representative, Relevant Authorities (including Municipalities), TransLink, Emergency Response Agencies, Traffic Media, adjacent property owners, and the travelling public including pedestrians and cyclists (all such persons, other than the Province's Representative, the "**Notifiable Persons**"), of any scheduled or unscheduled activities affecting Traffic;
 - (ii) submit to the Province's Representative, for review, acting reasonably, in accordance with the Review Procedure details of any scheduled or unscheduled Permitted Disruption Events or activities, together with any public notification materials related to such Permitted Disruption Events or activities, not less than 48 or 72 hours in advance in accordance with Article 4 [Requirement to Inform] of Part 4 of Schedule 4 (provided that, for the purposes of Section 2.1(b) of Schedule 2, the 15 Business Day period referred to therein shall be reduced to 24 hours);
 - (iii) notify the Notifiable Persons of any Permitted Disruption Events or activities not less than 48 or 72 hours in advance in accordance with Table 4.1.2(b) [Requirement to Inform] of Part 4 of Schedule 4, provided that, if the submission of the details of any such event or activity to the Review Procedure pursuant to Section 6.1(b)(ii) of this Schedule results in any amendment thereto, the Communications Manager shall re-notify Stakeholders and the Emergency Response Agencies of the relevant event or activity not less than 48 or 72 hours in advance in accordance with that Table;
 - (iv) meet with the Province's Representative, at a frequency required and as directed by the Province, to provide traffic communications information, and share information about traffic issues and construction issues to the extent that they

may affect traffic flow, and to check consistency with the Province's overall strategic approach and key messages;

- (v) supply all information related to traffic communications to the Province's Representative for approval at the weekly communications meetings before it is released;
- (vi) supply 3-month look-ahead traffic and construction information providing an overview of major construction activities and traffic changes to the Province's Representative for use in community relations updates;
- (vii) attend community relations meetings and other stakeholder and public communications forums as required by the Province;
- (viii) manage a communications register that records and tracks all inquiries and responses and provide this once per week to the Province's Representative;
- (ix) forward any general project-related inquiries to the Province's Representative for response by the Province; and
- (x) manage a 24-hour per day traffic information line with a human operator to provide accurate and timely traffic information in response to traffic inquiries from the public and Stakeholders.

Part 6.2 Business Liaison Committees

- (a) The Province, at its cost, will organize and establish three Business Liaison Committees (one in Burnaby/Burquitlam, one in Port Moody and one in Coquitlam) prior to the commencement of any construction activities on the Site. The Province will create the terms of reference for the Business Liaison Committees. The terms of reference will address membership of the Business Liaison Committees, meeting frequency and format, the meeting facilitation and chair of the Business Liaison Committees.
- (b) Within 60 Business Days after the Effective Date and thereafter at least once every 60 Business Days, the Province shall convene a meeting with each Business Liaison Committee.
- (c) The Primary Contractor shall have the Communications Manager or a designated representative of the Primary Contractor attend at each meeting with a Business Liaison Committee and hear the concerns and issues raised by the Business Liaison Committee on all matters relating to traffic management and traffic management communications and associated construction issues in respect of the Work, including in connection with the provision, performance and carrying out of the Work.
- (d) The Primary Contractor will assist the Province in preparing a report within 15 Business Days after each meeting with a Business Liaison Committee, by providing in a timely manner comprehensive, accurate and detailed information sufficient to enable the Province to prepare a report, the contents of which include:
 - (i) details of how the Primary Contractor has considered the concerns, issues and matters raised by that Business Liaison Committee and how the Primary Contractor proposes to address and remedy each of the concerns, issues and matters raised by that Business Liaison Committee; and

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- (ii) if the Primary Contractor proposes not to address or remedy in whole or in part any concern, issue or matter raised by that Business Liaison Committee, reasons why such concern, issue or matter raised by that Business Liaison Committee is proposed to not be addressed or remedied.

Part 6.3 Preparation of Traffic Management Communications Plan

Performance Measure:

PC 6.3-1

No later than 40 Business Days after the Effective Date, the Primary Contractor shall prepare and submit to the Province's Representative, for acceptance, acting reasonably, in accordance with the Consent Procedure, a Traffic Management Communications Plan in respect of the Work, including in connection with the provision, performance and carrying out of the Work, that at a minimum shall comply with and satisfy the requirements set out in this Schedule and in Part 4 [Traffic Management] of Schedule 4.

Part 6.4 Implementation of Traffic Management Communications Plan

The Primary Contractor shall develop, implement, maintain and comply with the provisions of the Traffic Management Communications Plan which has been accepted, acting reasonably, in accordance with the Consent Procedure.

Part 6.5 Content of Traffic Management Communications Plan

- (a) The Traffic Management Communications Plan shall clearly describe how, in respect of the Work, including in connection with the provision, performance and carrying out of the Work, the Primary Contractor will communicate to the Notifiable Persons about all matters relating to traffic flow, including, specifically, how it will provide timely notice of construction related delays, closures, detours and any Traffic Incident and / or Emergency. The Traffic Management Communications Plan will guide the development of specific Advisory Signing Plans for construction activities.
- (b) The Traffic Management Communications Plan shall be prepared in accordance with Article 1 [General Traffic Management Requirements] of Part 4 of Schedule 4 and shall reference, be consistent with and interface with the Traffic Management Plan prepared in accordance with that Article.
- (c) The Traffic Management Communications Plan shall describe clearly how, in respect of the Work, including in connection with the provision, performance and carrying out of the Work, the Primary Contractor will:
 - (i) minimize traffic disruption and maximize traffic predictability;
 - (ii) prepare clear, consistent and accessible construction and traffic information for the Notifiable Persons;
 - (iii) communicate construction and traffic information to the Notifiable Persons in a timely manner;
 - (iv) proactively engage Stakeholders regarding traffic management communications; and

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- (v) support the Province’s communications, community relations and media relations activities by supplying timely and accurate information to the Province about the Work.

Part 6.6 Communication Methods and Minimum Requirements

The Primary Contractor must provide or make available in respect of the Work, including in connection with the provision, performance and carrying out of the Work, the communication methods in accordance with the requirements set out in Table 6.6 [Communication Requirements] at a minimum. The Traffic Management Communications Plan shall describe how the requirements in Table 6.6 [Communication Requirements] will be implemented.

Table 6.6 Communication Requirements

Communications Method	Minimum Requirements
Enquiry Response	<p>The Primary Contractor shall establish and manage an enquiry/complaint response system, which shall provide timely and accurate information in response to all public and Stakeholder enquiries relating to Traffic-related information and issues.</p> <p>The Primary Contractor shall forward any general project-related enquiries (such as those related to project milestones, budget, overall project schedule, overarching project information) to the Province’s Representative for response within 24 hours of receipt of such enquiry by the Primary Contractor. If assistance or information is needed from the Primary Contractor to allow the Province to respond, the Primary Contractor shall provide the required information to the Province.</p> <p>The Primary Contractor shall establish a communications register reporting system in accordance with guidelines set out by the Province that maintains a record of all Stakeholder and public contact by telephone, facsimile, email, in person and written correspondence, and that at a minimum includes a description of the issue/complaint, a copy of the response, response time, time to meet on site if required and the time to complete the appropriate action. The Primary Contractor shall ensure that, if a complaint cannot be justified or satisfaction is not possible, a record of the steps taken and advice given is recorded and forwarded to the Province within 24 hours of receipt of the complaint.</p> <p>The Primary Contractor shall submit a communications register summarizing all records to the Province on a weekly basis within 48 hours of the end of each week and shall make such register continuously available to the Province’s Representative to enable the Province to audit compliance.</p> <p>The Primary Contractor shall comply with Section 6.8 [Enquiry Responses] of this Schedule.</p>
Traffic Information Phone Line	<p>The Primary Contractor shall establish and manage a traffic information phone line providing construction and traffic information to the public and Stakeholders.</p> <p>The traffic information phone line will be operational 24 hours per day with a human operator to give traffic/construction updates. The Primary Contractor shall provide, in writing, any general project-related enquiries to the Province’s Representative within 24 hours of receipt of such information by the Primary Contractor via the traffic information phone line.</p>

Communications Method	Minimum Requirements
Stakeholder Meetings, Business Liaison Committee Meetings	<p>Upon the Province’s request, the Communications Manager or designated representative shall attend community relations meetings and other stakeholder or public communications forums with the Province to hear traffic communications concerns and determine traffic communications requirements.</p> <p>The Communications Manager or designated representative shall attend all Business Liaison Committee meetings.</p>
Portable Changeable Message Signs (“PCMSs”) and Changeable Message Signs (“CMSs”)	<p>The Primary Contractor shall develop messages for PCMS in accordance with the Guidelines for the Operation of Changeable Message Signs (CMSs) and Portable Changeable Message Signs (PCMSs) as referred to in Article 1.1.4(ix) of Part 4 of Schedule 4. The Primary Contractor shall submit any additional messages that it proposes to use on PCMS to the Province, for review, acting reasonably, in accordance with the Review Procedure in advance of such use (provided that, for the purposes of Section 2.1(b) of Schedule 2, the 15 Business Day period therein shall be reduced to 24 hours).</p> <p>The Province shall develop and implement messages required for Changeable Message Signs.</p>
Public Notification	<p>The Primary Contractor shall establish and implement notification programs to provide systems for advance notification of Traffic-related information and issues. Such programs may include traffic advisories, direct mail, e-mail, newspaper advertising, a traffic website (hyperlinked from the project website), text messaging and social media.</p> <p>The Primary Contractor shall ensure that the Communications Manager provides advance Traffic Management notification in accordance with Table 4.1.2(b) [Requirement to Inform] of Part 4 of Schedule 4 and Section 6.1(c) of this Schedule.</p> <p>In addition to the notification methods above, the Primary Contractor will supply look-ahead traffic information to the Province for use in weekly or bi-weekly community relations updates.</p>

Part 6.7 Traffic Notification

The Primary Contractor shall provide notification to the Notifiable Persons in accordance with Article 4 [Requirement to Inform] of Part 4 of Schedule 4.

Part 6.8 Enquiry Response or Delivery

The Primary Contractor shall respond to all enquiries received by telephone, facsimile transmission, email or other written correspondence, or deliver general project-related enquiries to the Province, within the targeted response or delivery times set out in Table 6.8 [Enquiry Performance Measures].

The Primary Contractor shall perform, comply with and satisfy the performance measures set out in Table 6.8 [Enquiry Performance Measures] in this Schedule and, without limiting any other provision of this Agreement, the provisions of Part 5 [NCE Points and Default Points] of Schedule 9 shall apply if the Primary Contractor fails to perform, comply with and satisfy any such performance measure.

Table 6.8 Enquiry Performance Measures

Performance Measure	Type of Enquiry	Targeted Response or Delivery Time
PC 6.8-1	Calls notifying of the occurrence of a traffic safety incident or Traffic Incidents and / or Emergencies	Notify the Emergency Response Agencies and the Province’s Representative within 5 minutes
PC 6.8-2	Enquiries related to traffic disruptions/impacts or Traffic Incidents and / or Emergencies	Respond as soon as possible, but in no event later than 4 hours after receipt of the enquiry
PC 6.8-3	Other enquiries related to construction activities	Respond as soon as possible, but in any event 98% within 24 hours and 100% within 72 hours
PC 6.8-4	General project-related enquiries	Deliver to the Province – 98% within 24 hours and 100% within 72 hours

Part 7

COMMUNITY RELATIONS

Part 7.1 Province and Primary Contractor Lead Roles

- (a) The Province, at its cost, will take the lead role in conducting and implementing a community relations program for the Project, including the Work, which will include the matters referred to in Sections 3.1(b) and 7.3(a) to (e) inclusive of this Schedule.
- (b) The Primary Contractor shall take the support role in conducting and implementing the requirements set out in Section 7.3 of this Schedule.

Part 7.2 Preparation of Supporting Role Community Relations Plan

The Primary Contractor shall take a supporting role in conducting and implementing a community relations program for the Work.

Performance Measure:

- PC 7.2-1** No later than 30 Business Days after the Effective Date, the Primary Contractor shall prepare and submit to the Province’s Representative, for acceptance, acting reasonably, in accordance with the Consent Procedure, a Supporting Role Community Relations Plan in respect of the Work, including in connection with the provision, performance and carrying out of the Work, that at a minimum shall comply with and satisfy the requirements set out in this Schedule.

The Supporting Role Community Relations Plan shall describe how the requirements in Table 7.4 [Communication Method Requirements] will be implemented.

Part 7.3 Content of Supporting Role Community Relations Plan

The Supporting Role Community Relations Plan shall describe clearly how, in respect of the Work, including in connection with the provision, performance and carrying out of the Work, the Primary Contractor shall provide the supporting role for the community relations program, including by:

- (a) supporting the Province in managing a proactive community relations program to provide Stakeholders, the public and Traffic Media with regular information on construction activities, including public information bulletins, public displays, advertising, project

website, construction notices, milestone announcements and celebrations, news releases and media tours, that the Province considers, in its discretion, necessary or desirable in order to conduct and implement the community relations program;

- (b) supporting the Province by attending Stakeholder meetings, including Business Liaison Committee meetings, responding to enquiries from the public and Stakeholders, and providing updates on construction activities and Traffic information;
- (c) supporting the Province by generating clear, consistent and accessible construction activities and Traffic information for Stakeholders and the public in a timely manner;
- (d) supporting the Province in proactively engaging with Stakeholders and supporting reasonable Stakeholder initiatives relating to construction activities and Traffic Management;
- (e) supporting the Province’s communications and media relations activities by supplying timely and accurate information to the Province about the Work;
- (f) attending meetings with the Province’s Representative, at a frequency required and as directed by the Province, to provide information regarding construction activities, including issues and concerns arising in relation to noise, hours of work and dust; and
- (g) establishing and implementing regular contact with Stakeholders regarding construction activities, including traffic management and communications activities, to identify and minimize impacts arising from construction activities and proactively managing and responding to day-to-day enquiries and complaints from Stakeholders on issues and concerns arising out of construction activities, including notification and timing of construction activities, noise, hours of work, dust and construction updates.

Part 7.4 Communication Methods and Minimum Requirements

In order to effect its supporting role as described in Section 7.3(g) of this Schedule, the Primary Contractor shall comply with, satisfy, provide and make available in respect of the Work, including in connection with the provision, performance and carrying out of the Work, the communication methods which, at a minimum, comply with and satisfy the requirements set out in Table 7.4 [Communication Method Requirements].

Table 7.4 Communication Method Requirements

Communications Method	Minimum Requirements
Province Notification	The Primary Contractor shall ensure that the Communications Manager provides the Province with construction activity information in accordance with Table 4.1.2(b) [Requirement to Inform] of Part 4 of Schedule 4 to enable the Province to regularly inform the public of construction information, project milestones and project activities.

Communications Method	Minimum Requirements
Enquiry Response	<p>The Primary Contractor shall establish and manage an enquiry/complaint response system which shall provide timely and accurate information to all public and Stakeholder enquiries or complaints relating to construction activities.</p> <p>The Primary Contractor shall forward any general project-related enquiries (such as those related to project milestones, budget, overall project schedule, overarching project information) to the Province for response within 24 hours of receipt of such enquiry by the Primary Contractor. If assistance or information is needed from the Primary Contractor to allow the Province to respond, the Primary Contractor shall provide the required information to the Province.</p> <p>The Primary Contractor shall establish a communications register reporting system (which shall be the same system as that established in accordance with Section 6.6 of this Schedule) in accordance with guidelines set out by the Province that maintains a record of all Stakeholder and public contact by telephone, facsimile, email, in person and written correspondence and that at a minimum includes a description of the issue/complaint, a copy of the response, response time, time to meet on site if required and the time to complete the appropriate action. The Primary Contractor shall ensure that, if a complaint can not be justified or satisfaction is not possible, a record of the steps taken and advice given is recorded. The Primary Contractor shall immediately notify the Province of all complaints received relating to the Work, including construction activities.</p> <p>The Primary Contractor shall submit a communications register summarizing all records to the Province on a weekly basis within 48 hours of the end of each week and shall make such register continuously available to the Province to enable the Province to audit compliance.</p> <p>The Primary Contractor shall comply with and satisfy the performance measures set out in PC 6.8-3 and PC 6.8-4.</p>
Stakeholder Meetings or other Communication Forums	<p>Upon the Province’s request, the Communications Manager or designated representative shall attend Stakeholders meetings or other communication forums with the Province and shall be informed and prepared to and shall present current construction activity information, including information about notification and timing, noise, hours of work, dust and traffic information and identify and review methods to minimize construction activity impacts.</p>
Public Notification	<p>The Primary Contractor shall establish and implement notification programs to provide systems for advance notification of construction activities, including notification and timing of construction activities, noise, hours of work, dust and construction updates.</p> <p>Such programs may include construction advisories, direct mail, email, newspaper advertising, text messaging and social media.</p> <p>The Primary Contractor shall ensure that the Communications Manager provides advance construction activities notification in accordance with Section 6.1(c) of this Schedule.</p> <p>In addition to the notification methods above, the Primary Contractor shall supply look-ahead construction information to the Province for use in weekly community relations updates.</p>

Part 7.5 Implementation of Supporting Role Community Relations Plan

The Primary Contractor shall develop, implement, maintain and comply with the Supporting Role Community Relations Plan which has been accepted, acting reasonably, under the Consent Procedure.

Part 8

PUBLIC CONSULTATION

Part 8.1 Additional Public Consultation and Province Lead Role

The Province has conducted and implemented a public consultation program for the Project, which was completed in November 2010.

The Province does not anticipate undertaking additional public consultation. However, the Province, in its sole discretion, may determine that additional public consultation is necessary, and the Province at its own cost will assume the lead role in conducting and implementing such additional public consultation.

Part 8.2 Primary Contractor Supporting Role and Plan

If the Province determines that additional public consultation is necessary in accordance with Section 8.1 [Additional Public Consultation and Province Lead Role], the Province may require the Primary Contractor to prepare a supporting role public consultation plan in respect of the Work, including in connection with the provision, performance and carrying out of the Work by providing written notice to the Primary Contractor.

Performance Measure:

PC 8.2-1

If required by the Province, no later than 30 Business Days after receipt of written notice from the Province the Primary Contractor shall prepare and submit to the Province's Representative for acceptance, acting reasonably, in accordance with the Consent Procedure, the Supporting Role Public Consultation Plan that at a minimum shall comply with and satisfy the requirements set out in this Schedule.

Part 8.3 Content of Supporting Role Public Consultation Plan

The Supporting Role Public Consultation Plan shall describe clearly how, in respect of the Work, including in connection with the provision, performance and carrying out of the Work, the Communications Manager or designed representative will:

- (a) provide information and materials for public and Stakeholder displays, consultation discussion guides and the Project website regarding preliminary and detailed designs for the Work;
- (b) be required to attend with a representative(s) of the Province at public, community and Stakeholder meetings, other small or large group meetings, municipal council and local government presentations, and such other meetings as the Province deems necessary or desirable;
- (c) provide personnel experienced in making public consultation presentations in a support role;

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- (d) demonstrate how the Primary Contractor shall consider accommodating public and Stakeholder input in preliminary and detailed designs; and
- (e) demonstrate the Primary Contractor's experience in public consultation in a support role.

Part 8.4 Implementation of Supporting Role Public Consultation Plan

The Primary Contractor shall develop, implement, maintain and comply with the provisions of the Supporting Role Public Consultation Plan which has been accepted, acting reasonably, in accordance with the Consent Procedure.

Part 9

MEDIA RELATIONS

Part 9.1 Province Lead Role

The Province will take the lead role in all activities relating to media relations for the Project, excluding routine notifications to Traffic Media in accordance with the other provisions of this Schedule 8.

Part 9.2 Primary Contractor Supporting Role

The Primary Contractor shall, in respect of the Work, including in connection with the provision, performance and carrying out of the Work, provide the supporting role relating to media relations by providing all information and data regarding the status of the Work, any Traffic Incidents and / or Emergencies or other occurrences along the Alignment, and any other information and data the Province may need to enable the Province to, at a minimum, appropriately respond to media enquiries, including up-to-date traffic reports and traffic information for the public.

Part 10

PUBLIC INFORMATION

Part 10.1 Public Information

- (a) The Province will take the lead role in establishing public information programs for the Project and ensure that such programs identify the Project Infrastructure in a manner that ensures clearly communicating that the Project is a provincial project for the delivery of a provincial public undertaking that will form part of the regional transportation system.
- (b) The Primary Contractor shall, in respect of the Work, including in connection with the provision, performance and carrying out of the Work, provide the supporting role in the establishment of such public information programs by providing all information and data regarding the status of the Work, any Traffic Incidents and / or Emergencies or other occurrences along the Alignment, and any other information and data the Province may need to enable the Province to, at a minimum, appropriately respond to enquiries, including up-to-date traffic reports and traffic information for the public.

Part 10.2 Restrictions on Public Information

Public information material required to be produced and distributed by the Primary Contractor under this Schedule must not:

- (a) change the branding of the Project or any other Province initiatives or projects, including the Existing SkyTrain System; or
- (b) disseminate information other than the information required in this Schedule.

Part 11

GENERAL

Part 11.1 Other Reporting Requirements

The reporting requirements in this Schedule are separate and distinct from and in addition to and do not in any way limit the Primary Contractor's obligation to report to the Province under and in accordance with any other provision of this Agreement.