



---

## **JIM PATTISON OUTPATIENT CARE AND SURGERY CENTRE Overview**

Scheduled to open June 2011, the new Jim Pattison Outpatient Care and Surgery Centre strives to create better health within the community by providing an integrated and seamless network of health care services for Fraser Health residents. The new centre will be a leading facility in the delivery of outpatient services – a model of best practices and clinical integration, as well as a great workplace for physicians and employees.

**What is an Outpatient?** An outpatient is an individual who receives medical care or treatment that does not require an overnight stay in a hospital or medical facility.

Fraser Health's new Outpatient Care and Surgery Centre will increase hospital and community care capacity in Surrey and, along with Surrey Memorial Hospital redevelopment and expansion, realizes commitments made in 2005 by the provincial government and Fraser Health to address immediate and long-term health care needs of Fraser Valley residents. By transferring outpatient services to the new Jim Pattison Outpatient Care and Surgery Centre access to health care will improve. We can provide more client-centred care, improve efficiency, and better manage future health care demand within the Fraser Valley. The new centre also supports all six of Fraser Health's strategic imperatives of capacity, integration, quality and safety, progressive partnerships, research and academic development, and great workplaces.

### **Firsts for Fraser Health**

This is the first facility of this kind for Fraser Health and within British Columbia. What makes the Jim Pattison Outpatient Care and Surgery Centre unique is that it combines day surgery and diagnostic procedures with community services (specialized clinics and programs) all within one building.

New Fraser Health programs will include:

- Breast Health Clinic – This is the first breast health clinic within Fraser Health that aims to diagnosis women with a suspicion of breast cancer within 21 days. A triple assessment (mammogram and/or ultrasound, physical exam, and tissue sample) can often be done in one visit;
- The first comprehensive HIV/AIDS and Hepatitis C clinic in the Fraser Valley;
- Extracorporeal Shock Wave Lithotripsy (ESWL) - a non-invasive surgical procedure for kidney stones; and
- Anticoagulation Management Clinic – a new care model to improve medication management for patients at risk for blood clots.

**Relieving pressure at Surrey Memorial Hospital**, the Outpatient Care and Surgery Centre will:

- Transfer a significant portion of outpatient volumes to the new Centre. Surrey Memorial Hospital currently handles almost 134,000 outpatient clinic visits a year and performs more than 94,000 outpatient diagnostic procedures. The majority of these services will move from Surrey Memorial Hospital to the Outpatient Centre. In addition, the Jim Pattison Outpatient Care and Surgery Centre will deliver a number of new services not currently available in Fraser Health;
- Provide follow-up care to Surrey Memorial Hospital patients who are without a family physician (through a primary care family practice);
- Provide early intervention and treatment to patients at risk for being admitted to hospital; and,
- Offer prevention and health maintenance support and promote self-care strategies and effective chronic disease management for at-risk Fraser Valley residents.

**Creating a staff and client-friendly environment that is welcoming yet practical:**

- A culturally sensitive interior design, inspired by the symbol of a tree; 120 trees (of different species from across BC) will be added to the site;
- Dedicated green space surrounds the centre with access to gardens;



**fraserhealth** Better health.  
Best in health care.

**KEEPING YOU  
INFORMED**

- The design optimizes views and natural light to provide a non-institutional look and feel;
- Individuals can reflect in the non-denominational sacred space, for all faiths;
- Handicapped access includes wide corridors and seating situated along some of the longer corridors;
- Signage will use visual themes and colour coded directions for easy navigation, especially for clients with visual difficulty;
- Language (translation) services and education tools will be available for clients; and,
- Energy efficiency and sustainable building products and furnishings will be used throughout the building.

#### **Building Details:**

- Cost: \$237million (includes cost of new diagnostic equipment).
- Designed to Leadership in Energy and Environmental Design (LEED) Gold standard.
- 5 levels, 188,347 sq. ft.
- Six operating rooms (adding to the 15 operating rooms at Surrey Memorial Hospital).
- 10 procedure rooms.
- Structural flexibility to allow for new care requirements and changes in the future.
- State-of-the-art medical equipment, including an MRI scanner, CT scanners, radiology, bone density, ultrasound, mammography, nuclear medicine and cardiac diagnostic equipment.
- Facility atrium will include retail space for a commercial pharmacy and food/retail services, education and meeting space, and information areas.
- Building structure allows for 30% expansion capability.

#### **Parking and Access:**

- Over 600 parking spaces within 3.5 levels of underground parking and ground level parking.
- Easy transit access.

#### **Construction Facts:**

- 4,000 cubic metres of soil excavation around foundation.
- 17,000 cubic metres of concrete (enough to fill seven Olympic swimming pools).
- 200 tonnes of structural steel.
- 2,200 tonnes of recycled pine beetle wood is used in the interior design.

#### **Timeline:**

- Substantial completion April 1, 2011. Building commissioning and move in from April 2011 to opening in June 2011

#### **Partnerships**

The Province of BC, through Fraser Health, entered a long-term, performance based contract with BC Healthcare Solutions (BCHS) for the design, build, finance and maintenance of the Outpatient Care and Surgery Centre. BCHS is responsible for design and construction of the building and for ensuring maintenance to the standards specified in the contract for a period of 30 years. Fraser Health owns the site and the facility, and will be responsible for all clinical services. Payment to the private partner commences on completion of the facility. Upon transfer of ownership, payments are based on the contract terms and availability/performance of the facility.

More Information at [www.fraserhealth.ca](http://www.fraserhealth.ca) Email your questions to [CareAndSurgeryCentreInfo@fraserhealth.ca](mailto:CareAndSurgeryCentreInfo@fraserhealth.ca)