
BACKGROUND

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Office of the Premier
Ministry of Health Services
Fraser Health

SURREY OUTPATIENT HOSPITAL – NEW FACILITY HIGHLIGHTS

When the new Surrey Outpatient Hospital opens in 2011, it will provide residents of Surrey and surrounding communities, including Delta, Langley and White Rock, with improved access to outpatient services in a state-of-the-art health care facility. The new hospital incorporates high-quality, culturally-sensitive, elder-friendly designs and best practices in global health care.

The new patient-centred facility will relocate a number of services from Surrey Memorial Hospital (SMH), and will offer new and enhanced outpatient services. All clinical health services will be funded by the Province of British Columbia and will be provided by Fraser Health in accordance with the Canada Health Act. Highlights of the patient-focused Outpatient Hospital include:

- Expanded day surgery and diagnostic services, including four operating rooms and 10 procedure rooms with further expansion capability.
- Extensive space for clinics including:
 - A breast health program that will provide significantly faster diagnosis for patients.
 - A urology clinic for patients dealing with conditions such as kidney stones and prostate health.
- A primary care area that will provide clinics for seniors and for people living with chronic diseases or with HIV/AIDS.
- Improved service to outpatients through convenient access and faster turnaround times. Features include one-stop appointment scheduling, a streamlined admission and discharge process, enabling information technology and teams of multi-disciplinary health professionals for patients with complex care needs.
- Consolidation and location of services focusing on the patient experience to create opportunities for more efficient use of resources.
- A new 17,500 square metre, four-storey facility located less than one kilometre away from SMH.

Surrey Outpatient Hospital will be designed to achieve Leadership in Energy and Environmental Design (LEED) Gold certification. LEED Gold certification means the facility will maximize the use of sustainable building products and furnishings and be energy-efficient as part of government's commitment to a more sustainable and environmentally-friendly future. Green hospital building design also helps create a healing environment for patients, staff and visitors.

More than 150 health care professionals have been involved in the design and service delivery plans for the Outpatient Hospital to ensure that it meets both patient and staff needs within the best care and working environment possible.

Design features that incorporate best practices in healthcare include:

- An easy-to-navigate floor plan, providing ease of access and staff/patient movement.
- Dedicated green space, generous use of natural light throughout, and access to gardens and views.
- A non-denominational “quiet space”.

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- eHealth capability.
- Significant patient amenities such as an atrium, pharmacy, and retail food services.
- Convenient access to well-designed roads, public bus access, taxi spaces and significant parking capacity.
- Expansion capability to meet future health care needs.

BC Healthcare Solutions is the private partner that will design, build, finance and maintain the new Surrey Outpatient Hospital. This consortium combines the strength, innovation and experience of B.C.-based construction and architectural firms with international companies to deliver state-of-the-art health care facilities. Members of the BC Healthcare Solutions team include:

- HSBC Infrastructure Fund Management Ltd.
- Bouygues Batiment International.
- Kasian Architecture Interior Design and Planning Ltd.
- Bird Construction.
- Ecovert FM Ltd.
- Helios Group, Utilities and Facilities Management Inc.
- DEPFA Bank plc.
- Dexia Credit Local S.A., Canadian Branch.
- Bank of Ireland.

The Surrey Outpatient Hospital will be built on 2.3 hectares (5.8 acres) of Crown land that was transferred to Fraser Health in March 2008. Fraser Health will retain ownership of the land and the facilities.

At 17,500 square metres or 188,000 square feet, the new Surrey Outpatient Hospital will be slightly larger than the size of the 181,200 square feet Surrey Sport and Leisure Complex, including the pool and expansion to three ice rinks.

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