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## NEWS RELEASE

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Ministry of Health  
Vancouver Island Health Authority  
Capital Regional Hospital District

### **Families receive a new standard of patient care at RJH**

VICTORIA – The \$348.6-million Patient Care Centre at Royal Jubilee Hospital officially opened today, bringing a new standard of care for all Vancouver Island families.

The new facility was designed to provide patients with a healing, supportive environment, which includes over 80 per cent single patient rooms – spacious enough to accommodate families, visitors and overnight stays. This family-friendly approach promotes the collaboration between families, patients, and caregivers and ultimately results in better patient outcomes.

All patient rooms are easily adaptable to different levels of care, and use the highest standards in infection prevention and control. The Patient Care Centre is also designed to be a centre of excellence in elder care.

Built to LEED Gold standards, the Patient Care Centre is the first Pacific Green hospital in Canada. A Pacific Green building supports environmental sustainability through its efficient use of energy, focus on water conservation and selection of building materials. It also addresses the overall health outcomes of patients and health-care providers through the increased use of green space, access to natural light, natural ventilation and the provision of alternative transportation opportunities.

From the groundbreaking in July 2008 to patient occupancy in March 2011, the successful project was on time and on budget. The Patient Care Centre is a public-private partnership between VIHA and ISL Health.

ISL is responsible for the design, building, financing and maintenance of the facility. VIHA will retain ownership of the building and provide all health and medical services.

Over the next three years, British Columbia's health-care system will benefit from investments such as the Patient Care Centre as part of a \$1.9-billion health sector capital plan.

## Quotes:

### **Minister of Health, Michael de Jong –**

“The new hospital focuses on patient care, staff engagement and the environment. This state-of-the-art facility provides an effective and positive healing environment that will benefit Vancouver Island residents for years to come.”

### **Oak Bay-Gordon Head MLA, Ida Chong –**

“This new \$348.6-million facility, along with the new \$18.8-million Victoria General Hospital emergency, is part of our continued investment in the health care needs of Southern Vancouver Island families.”

### **Saanich North and the Islands MLA, Murray Coell –**

“I have followed this project from the beginning and am certain the Patient Care Centre will have lasting positive effects in our communities.”

### **VIHA board chair, Don Hubbard –**

“Input from staff and the community was key to the success of this project. The Patient Care Centre is truly a collaborative effort and we are proud of what this facility brings to the community.”

### **CRHD board chair, Graham Hill –**

“The Patient Care Centre is a commitment to our future. The new facility is an excellent example of how partnerships can benefit the community as a whole.”

### **ISL board chair, Gerry Green –**

“We are proud to be part of such a significant project which will make a continuing contribution to the delivery of first class patient care in Victoria.”

## Quick Facts:

- The Patient Care Centre was completed on Dec. 31, 2010 – with patient occupancy on March 13, 2011.
- When the Patient Care Centre opened on March 13, 260 beds were ready. When all mental-health patients are transferred to the new facility, the total occupied bed count will be 360. The full 500 beds are expected to be in use by 2020.
- The Patient Care Centre is a public-private partnership between VIHA and ISL Health.
- The total project cost is \$348.6 million – with \$222.4 million from the Province, \$107.7 million from the Capital Regional Hospital District, and \$18.5 million from the Victoria Hospitals Foundation.
- The Patient Care Centre is the first Pacific Green hospital in Canada.
- The project includes a new \$12.1-million energy centre which provides power, medical gases, water and other utilities for the 23 existing Royal Jubilee Hospital facilities, as well as the new Patient Care Centre.

- The two new generators provide 50 per cent more power using the same amount of fuel, produce fewer emissions and are 30 per cent quieter.
- The Patient Care Centre is 38,000 square metres (412,000 square feet) in size.
- At the peak of construction, 725 people were employed on the project – with the majority of them from the Greater Victoria area.

**Learn More:**

For more information on the project, visit: [www.viha.ca/patient\\_care\\_centre](http://www.viha.ca/patient_care_centre)

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